

**western
colorado**



**pediatric
associates**

a division of Primary Care Partners

WCPA Patient Overview

Insurance:

Please have your health insurance I.D. card available at the time of *each* visit. It is important that we have the correct billing information. Financial responsibility for your child(ren)'s treatment is ultimately that of the parent/guardian. Parents/Guardians are responsible for all co-pays and deductibles for all services being rendered. If you have an insurance that we do not participate with or do not have insurance, it is your responsibility to *pay* at the time of service unless payment arrangements have been made with our **Credit Managers, 970-245-9370**.

Payment and Patient Balances:

WCPA expects Payment for services and/or co-payments at the time of your appointment. If you cannot pay your balance within 30 days, we encourage you to contact Credit Managers office to discuss your account. **Credit Managers 970-245-9370**

Appointments:

Appointments are confirmed via text. Please arrive **15 minutes early** for your appointment. If you arrive after your scheduled appointment, we might need reschedule your appointment or move your appointment to a different provider.

Mobile Pre-Visits:

We now offer mobile check-in, giving you a faster registration experience. You can check in before your appointment from your computer, tablet or phone, whenever is most convenient for you. Just make sure we have your updated e-mail or cell phone number on file and we will send you a registration link a few days before your appointment!

Missed Appointment (Non-Cancelled)/Cancellations:

We understand hectic schedules! Please give our staff a 2 hours' notice if you cannot make an appointment. If you do not call, we cannot give that appointment to another child who may need it.

GRAND JUNCTION
3150 North 12th Street

(970) 243-KIDS (5437) * Fax (970) 243-7792

FRUITA
456 Kokopelli Blvd.